

FACILITATOR EVALUATION FORM

Training: T52-05 Ashbrooke ISO/IEC 17025 Foundations **Date:** May 30-31, 2005

Facilitator(s): Ned Gravel

Location: Place Vincent Massey, Gatineau

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?	0	0	0	1	6
Were they well defined?	0	0	0	1	6
Were they achieved?	0	0	1	5	1
Course Content:					
Was the material appropriate?	0	0	0	5	2
Complexity (1=too complex or too simple ← → Perfect=5)	0	0	2	4	1
Was the material clear to you?	0	0	2	3	2
Volume (1=too much or not enough ← → Perfect=5)	0	0	2	3	2
Did the handouts fit with this training - did they help?	0	0	0	4	3
Facilitator Methods:					
Did the facilitator allow sufficient discussion?	0	0	0	1	6
Did the facilitator encourage participation?	0	0	0	1	6
Did the facilitator help bring out new group ideas?	0	0	0	2	5
Did the facilitator help close out discussions?	0	0	1	0	6
Would you accept this facilitator again?	0	0	0	1	6
Catering and Facility:					
Was the seminar facility appropriate for the course?	0	0	0	3	4
Was the lunch and breaks service acceptable?	0	0	1	3	3

- An understanding of 17025 ahead of detailed discussions could possibly have helped reach the goals higher but we have gained a great insight into what we need to do.
- Perhaps a bit too much background context (i.e. interrelationships between governing bodies, etc.) and acronyms. All small points though – very useful and enjoyable.
- I would highly recommend this course for those people interested in a general intro for ISO 17025
- I think Ned's approach was excellent. He kept the mood light and kept the content interesting. We did run out of time at the end as a result of extensive discussion
- Ned, very good course. You've opened the door to a lot of very useful information
- This stuff could be incredibly tedious with the wrong facilitator. Well done, Ned!
- Excellent course and very helpful as we plan to implement ISO. Ned was flexible and sensitive to the needs of the group – which needed some deviation from the course and extended the course to allow extra discussion