

COLLATION OF PARTICIPANT COMMENTS

Training: Quality Manual Template Course

Location: Lord Beaverbrook, Moncton

Session (s): 6 Sep 2001

Facilitator(s): Ned Gravel

Item	Met Participant Needs?					Tot
	1 No	2	3 OK	4	5 Yes	
Course Objectives:	<i>√ as appropriate below</i>					
Were you given the opportunity to help define them?	0	0	1	2	8	11
Where they well defined?	0	0	3	6	2	11
Where they achieved?	0	0	5	5	1	11
Course Content:						
Was the material appropriate?	1	0	2	4	3	10
Complexity (too complex) or (too simple) <i>circle one</i>	1	0	7	3	0	10
Clarity (clear) or (fragmented/unclear) <i>circle one</i>	1	1	7	2	0	11
Volume (too much) or (not enough) <i>circle one</i>	0	0	7	3	0	10
Did the handouts fit with this training - did they help?	0	0	2	4	4	10
Facilitator Methods						
Did the facilitator allow sufficient discussion?	0	0	2	3	6	11
Did the facilitator encourage participation?	0	0	1	3	7	11
Did the facilitator help bring out new group ideas?	0	0	3	4	3	10
Did the facilitator help close out discussions?	0	0	2	4	3	9
Would you accept this facilitator again?	0	0	2	3	6	11

Major Issues for Participants

#	Issue	Potential Resolution
1	This course requires a whole day of training - a lot of information	Done
2	Better co-ordination between the standard and the template.	Amended cross reference form in the template.