

## PT and the Testing Laboratory

### One Training Day

#### What?

PT should more than just monitoring the performance of participant labs. It should be a tool used by the lab to identify process weaknesses and enhance process strengths. Most labs do not know how to do this.

This course teaches lab staff how to make PT a powerful process improvement tool in the laboratory.

#### Who?

This course is for laboratory analysts, QA/QC specialists and those laboratory technical and management staff who wish to learn how PT reports can identify and prevent the conditions leading to PT failures. To detect trends in testing processes before they cause problems. To make PT work for the lab.

#### How?

This one-day Training Course is offered by CALA and examines powerful approaches that allow laboratory staff to meaningfully improve their testing processes. It contains easy-to-understand material based on a wealth of laboratory experience.

#### Syllabus (09:00 - 16:30)

Introduction and Objectives

- Course Aims
- Approaches to Learning

Lesson 1 - Goals of Proficiency Testing

**- - Break (15 minutes) - -**

Lesson 2 - What is involved in PT

- Guidance documents
- Scheme design

Lesson 3 - The CALA PT Program

Lesson 4 - Selecting a PT provider

**- - Lunch (1 hour) - -**

Lesson 5 - Types of PT Reports

Lesson 6 - Using the PT report (1).

- Identify the obvious

**- - Break (15 minutes) - -**

Lesson 7 - Using the PT report (2).

- Identify the less obvious

Lesson 8 - Using the PT report (3).

- Monitor for trends

**Call us at (613) 233-5300**