

# ILAC Laboratory Survey Fax Version

## Introduction

This survey should take less than an hour to complete. Responses to this survey will be treated in confidence. The details provided will not be disclosed to anyone (including the ILAC Executive Committee) in a way which allows individual responses to be identified.

Please type or write the answers on this form then fax to +61 2 9743 5311 by **Friday 14 May 2004**. If you have any questions, please feel free to fax them me at the same address.

Thank you for your assistance.

Bryce McNair  
Survey Co-ordinator  
On Behalf of the ILAC Laboratory Committee

## Identification

Name of Laboratory Organisation .....

Street Address .....

City .....

Country .....

Contact Name .....

Position Title .....

Email Address .....

Telephone Number .....

Fax Number .....

Accreditation Body .....

## Question 1

*Please place an "X" in the relevant checkbox*

(a) Is your laboratory accredited as:

(i) A testing laboratory to ISO/IEC 17025 Yes /No

(ii) A testing laboratory to another standard Yes /No

Please write in the standard .....

(iii) A calibration laboratory to ISO/IEC 17025 Yes /No

(iv) A calibration laboratory to another standard Yes /No

Please write in the standard .....

(b) Please place an "X" in the appropriate checkbox(es) to show the areas for which your laboratory is accredited.

- (i) Applied Physics
- (ii) Biological Sciences
- (iii) Chemical
- (iv) Construction/Building Materials
- (v) Electrical
- (vi) Forensic
- (vii) Information Technology
- (viii) Mechanical
- (ix) Medical
- (x) Metrology/Calibration
- (xi) Non-destructive Testing
- (xii) Veterinary Testing
- (xiii) Other (please describe) .....

### Question 2

What *were/are* the major issues for your laboratory in the conversion from accreditation to ISO Guide 25 or EN 45001 to accreditation to ISO/IEC 17025:1999? *Brackets reference the appropriate part of ISO/IEC 17025.*

Issue	Is the Issue Resolved?
Laboratory Management Systems (Section 4)	Yes <input type="checkbox"/> /No <input type="checkbox"/>
Test Method Validation (Clause 5.4.5)	Yes <input type="checkbox"/> /No <input type="checkbox"/>
Estimation of Uncertainty (Clause 5.4.6)	Yes <input type="checkbox"/> /No <input type="checkbox"/>
Traceability (Clause 5.6)	Yes <input type="checkbox"/> /No <input type="checkbox"/>
Other (please describe) ..... Relates to Clause Number .....	Yes <input type="checkbox"/> /No <input type="checkbox"/>
Other (please describe) ..... Relates to Clause Number .....	Yes <input type="checkbox"/> /No <input type="checkbox"/>
Other (please describe) ..... Relates to Clause Number .....	Yes <input type="checkbox"/> /No <input type="checkbox"/>

### Question 3

(a) Please indicate your response to the following statement by placing an "X" in the appropriate checkbox and provide comment.

***The key staff in our laboratory know enough about ISO/IEC 17025 to maintain our accreditation.***

Agree Strongly  Agree  No Opinion  Disagree  Disagree Strongly

Please write comments here .....

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(b) How would you rate the amount and quality of the information on issues related to ISO/IEC 17025 available from the following sources?  
*(please cross one box in each row)*

Source of Information	Very Good	Good	Satisfactory	Poor	Very Poor	Don't Know
Your Accreditation Body	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laboratory Associations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional Associations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
National Standards Body	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ILAC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regional Bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Academic Bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please describe) .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(c) In relation to your laboratory's accreditation to ISO/IEC 17025, what issues do you need most information/training in now? *(please list)*

Issue One *(please write here)* .....

Issue Two *(please write here)* .....

Issue Three *(please write here)* .....

**Question 4**

Please indicate your response to the following statements by placing an "x" in the appropriate checkbox and provide comment.

**(a) The introduction of ISO/IEC 17025 has enhanced the distinction between the accreditation of laboratory competence and certification of a laboratory management system.**

Agree Strongly  Agree  No Opinion  Disagree  Disagree Strongly

Please Type comments here .....

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**(b) In the review of ISO/IEC 17025:1999 due in 2004 the standard should remain unchanged.**

Agree Strongly  Agree  No Opinion  Disagree  Disagree Strongly

Please Type comments here .....

.....

**(c) The conversion of laboratories from ISO Guide 25 and EN 45001 to ISO/XEC 17025 appears to have gone smoothly.**

Agree Strongly  Agree  No Opinion  Disagree  Disagree Strongly

Please Type comments here .....

.....

**(d) Accreditation of our laboratory has been worth the cost and trouble involved.**

Agree Strongly  Agree  No Opinion  Disagree  Disagree Strongly

Please Type comments here .....

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**(e) I am satisfied with the value of proficiency testing and other forms of inter-laboratory comparisons in which our laboratory is involved.**

Agree Strongly  Agree  No Opinion  Disagree  Disagree Strongly

Please Type comments here .....

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### **Question 5**

Are there any other comments you would like to make about laboratory accreditation standards and their application?

Please write comments here .....

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**Thank you for your time!**

Please save the changes you have made to this form and fax it to +61 2 9743 5311 **by Friday 14 May 2004.**