

# INSTRUCTIONS

## C40A BTEX AND PHCs IN WATER

### 1.0 Sample Reception

- 1.1 All breakages and shortages must be reported within 24 hours of sample receipt. NOTE: Samples are provided in duplicate.
- 1.2 Store samples at  $4\pm 2^{\circ}\text{C}$  and in the dark upon receipt. Start analysis within ten days of receipt.
- 1.3 Check that all the parameters for which you are registered are correctly identified on the web data entry report page.
- 1.4 Inquiries regarding samples and their shipment may be directed to:

PT Non-conformances  
Information and Quality Management  
Environment and Climate Change Canada  
fax: 905-336-8914  
email: [ec.ptnc.ec@canada.ca](mailto:ec.ptnc.ec@canada.ca)

cc: CALA Program Administrator  
cc: Ken Middlebrook, CALA PT Manager  
fax: 613-233-5501  
email: [programadmin@cala.ca](mailto:programadmin@cala.ca)  
email: [kmiddlebrook@cala.ca](mailto:kmiddlebrook@cala.ca)

Inquiries must be made by facsimile or email only. Use the Nonconformance Form (see reverse) when sending a fax. Please include your CALA membership number on all correspondence.

### 2.0 Sample Analysis

- 2.1 Refer to P02-04-CALA Program Description – PT Catalogue for approximate concentration range.
- 2.2 Proceed with testing using the routine analytical method identified in your recent application to the CALA program.

### 3.0 Reporting Results

- 3.1 Do not subtract BTEX from F1 fraction.
- 3.2 Results must be reported by midnight of the study deadline (see the General Proficiency Testing Information sheet for details).
- 3.3 Report RDL (optional) if you want RDL accounted for in z scores.

### 4.0 Safety

- 4.1 The PT samples are designed for use by laboratory professionals familiar with environmental samples and potentially hazardous materials.

# PT SAMPLE NON-CONFORMANCE FORM

Attn: PT non-conformances

Study Number:

**ENSURE THAT SAMPLES RECEIVED MATCH REPORT FORMS**

## 1 - Laboratory Information

Contact Name:

Laboratory NameLaboratory AddressContact Telephone #Contact Facsimile #Contact e-mail:

## 2 - Sample Details

Date & Time of Arrival(YYYY,MM,DD,HH:MM):Tracking Number:Test Groups Received (e.g. C1 , C2 etc.):Number of Boxes:

## 3 - Description of Nonconformance

## 4 - Requested Action

## 5 - PT Provider Notes