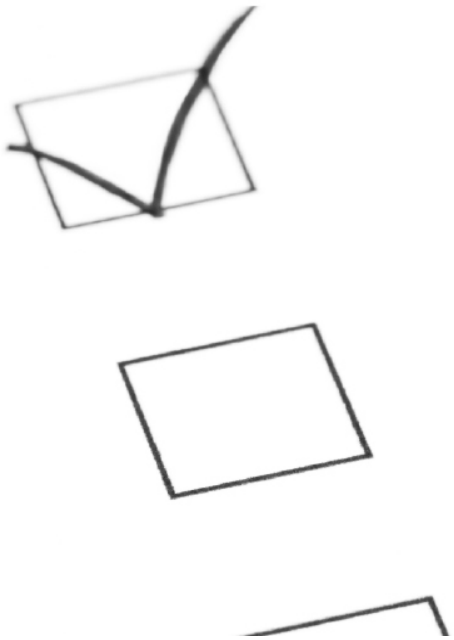


President & CEO's Report

2018 AGM

Toronto, Ontario



Building Laboratory
Excellence

Vers l'excellence
dans les laboratoires



Changes.....

- President & CEO
- Training
 - Move to Shopify and LearnUpon
- Proficiency Testing
 - Contractors
 - New test groups for 2018
- Accreditation
 - Revised Standard ISO/IEC 17025:2017

Changes.....

- Association Management System
 - Corporate Renaissance Group
- Marketing and Communications
 - Branding
 - Market Research
 - Web Site Refresh
- ISO/IEC 17011:2017 Conformity assessment -- Requirements for accreditation bodies accrediting conformity assessment bodies
 - Structural changes at CALA

A Strong Organisation Looking to the Future

- Staff
- Board
- Volunteers
 - Assessors, Advisory Panel, Accreditation Council, Program Committee

Questions ?